m2 Computing

Shaping IT for the ambitious business

Up & Running in 1 day - Trojan Property Maintenance moves office with M2

Background

Trojan Property Maintenance offer services to letting agencies, landlords and home owners throughout Hampshire, Surrey, Sussex and South London. They have a reputation for providing a quality, reliable service to their clients operating a round the clock provision for urgent repairs. Having acquired the business in March 2016, Managing Director and Owner Paul Hand, approached M2 Computing to bring the company's IT infrastructure up to date and manage a new office move.

Planning an office move

M2 Computing were involved in the office move from start to finish, creating a project plan to install a structured network cabling system and high speed internet connection. The office move for Trojan's twenty five employees took place over one day, with everything working and in place by 4pm on the same day. **"Moving offices was a completely stress less experience thanks to the M2 Computing team. There was a sense of calmness and everything was set up and fully functional by 4pm on the moving day." Paul Hand, Managing Director, Trojan Property Maintenance Ltd.**

Migrating to the cloud with Office 365

To simplify Microsoft software licensing, M2 computing migrated Trojan Property Management to Office 365 giving all employees anytime anywhere access to all their emails and documents in the cloud. A move to Office 365 not only provides a simple way of paying for outlook and office suite licences, but it also provides easy access to further features in the future to additional services such as SharePoint, OneDrive and Skype for Business.

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Business Continuity

Prior to the office move, Trojan were using a hard drive solution to back up their data on a weekly basis. This outdated manual process did not work well for the business. It is an unreliable method which does not provide adequate data back up in the event of a hardware failure. To safeguard their data, M2 Computing provided Trojan with a complete cloud based business continuity solution, providing peace of mind with seamless, automated data back ups every day.

Switching to VOIP

By moving their telephone system to a cloud based VOIP (Voice over IP) solution, Trojan can reduce their monthly call costs and control their calling data from a central control panel. The system also gives them the flexibility to dial in from different locations and playback recorded calls.

Summary

Working closely with the team at the outset, M2 Computing have provided Trojan with the IT infrastructure they need to service their clients and keep everything running smoothly. **"The service provided by M2 Computing ticked all the boxes for us. They presented a good plan, set everything up without a hitch and seamlessly moved us across to our new systems. Very happy with the outcome." concludes Paul Hand, Managing Director, Trojan Property Maintenance Ltd.**