m2 Computing

Shaping IT for the ambitious business

Moving offices with ACA Compliance (Europe)

Background

ACA Compliance Group (ACA) are a provider of regulatory compliance products and solutions, cybersecurity and risk assessments, performance services, and technology solutions to regional, national, and global firms in the financial services industry. With offices worldwide, ACA clients include investment advisers, private fund managers, commodity trading advisors, investment companies and broker-dealers.

Planning the Office Move

In early 2015, the London based branch of ACA moved their UK office location from Berkeley Square in Mayfair to Haymarket. M2 Computing were involved from the outset to recommend and configure the optimal IT infrastructure for the new office. The proposals needed to be planned with guidance from the U.S. branch who set the standards and procedures for the company operations.

Project Implementation

The project involved provision for hardware, software, Internet connectivity, a telephone system, alarm system, printer set up, power management and cabling. A team of engineers from M2 Computing implemented the IT project plan, setting up everything ACA needed ready to start work on the next business day. **Amy Hutchins, Operations Manager comments 'The team from M2 were very friendly and helpful. They were always able to solve any issues we presented them with and I was impressed with how quickly things were fixed.'**

'With M2 Computing we knew we were in safe hands. The quality of service was excellent. They were very proactive, with great attention to detail throughout the project.'

Estelle Lord, Office Manager.

Ongoing **M2 Assist** Gold Support

Following the successful office move project, M2 Computing deliver ongoing managed IT Support with the **M2 Assist** Gold package for all London based employees. **'We are very happy with the quality of service provided by M2 Computing. The team on the IT support help desk speak in our language and walk us through the steps needed to get matters resolved quickly and easily.'** states Estelle Lord, Office Manager.

Summary

M2 Computing delivered this complete office move project for ACA Compliance (Europe) from the initial planning concepts through to on the ground implementation on moving day. **'With M2 Computing we knew we were in safe hands. The quality of service was excellent. They were very proactive, with great attention to detail throughout the project.'** concludes Estelle Lord, Office Manager.